Coverage Period: 01/01/2014-12/31/2014

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Family | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at http://www.bcbstx.com/coverage/index.html or by calling 1-877-299-2377.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	In-Network \$5,000 Individual/ \$12,700 Family Doesn't apply to certain preventive care.	for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out-of-pocket limit on my expenses?	Yes. For In-Network \$6,250 Individual/ \$12,700 Family Includes deductible.	The <u>out-of-pocket</u> limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Does this plan use a network of providers?	Yes. See <u>www.bcbstx.com</u> for a list of participating providers.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	Yes. All specialist visits require a written PCP referral unless it's for an OB/GYN or for emergency care.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about excluded services .

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the health plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing.</u>)
- The plan may encourage you to use In-Network **providers** by charging you lower **deductibles**, **copayments**, and **coinsurance** amounts.

Common Medical Event	Service You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you visit a health care provider's office or	Primary care visit to treat an injury or illness Specialist visit	20% coinsurance 20% coinsurance	Not Covered Not Covered	none
clinic	Other practitioner office visit	20% coinsurance	Not Covered	Acupuncture not covered. Chiropractic care limited to 35 visits per year.
	Preventive care/screening/immunization	No Charge	Not Covered	none
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	Not Covered	none
	Imaging (CT / PET scans, MRIs)	\$250 copay/visit	Not Covered	Deductible and coinsurance do not apply. CT for heart disease screening maximum benefit of 1 test for EDT every 5 years.
If you need drugs to	Generic Drugs	10% coinsurance	10% coinsurance	
treat your illness or	Preferred Brand Drugs	20% coinsurance	20% coinsurance	
condition	Non-Preferred Brand Drugs	30% coinsurance	30% coinsurance	Generics Plus Formulary and Calendar
More information about prescription drug coverage is available at www.bcbstx.com/member/rx_drugs.html	Specialty Drugs	40% coinsurance	40% coinsurance	year deductible applies. Certain women's preventative services will be covered with no cost to the member.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not Covered	none
surgery	Physician/surgeon fees	20% coinsurance	Not Covered	none

Questions: Call 1-877-299-2377 or visit us at http://www.bcbstx.com/coverage/index.html.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf or call 1-855-756-4448 to request a copy.

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Common Medical Event	Service You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you need immediate medical attention	Emergency room services Emergency medical transportation	20% coinsurance 20% coinsurance	20% coinsurance 20% coinsurance	none
	Urgent care	20% coinsurance	Not covered	
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	Not covered	\$500 penalty for failure to Preauthorize.
	Physician/surgeon fee	20% coinsurance	Not Covered	none
If you have mental health, behavioral health, or substance	Mental/Behavioral health outpatient services	20% coinsurance	Not Covered	Certain services must be preauthorized. \$500 penalty for failure to Preauthorize.
abuse needs	Mental/Behavioral health inpatient services	20% coinsurance	Not Covered	All services must be preauthorized. \$500 penalty for failure to Preauthorize.
	Substance use disorder outpatient services	20% coinsurance	Not Covered	Certain services must be preauthorized. \$500 penalty for failure to Preauthorize.
	Substance use disorder inpatient services	20% coinsurance	Not Covered	All services must be preauthorized. \$500 penalty for failure to Preauthorize.
If you are pregnant	Prenatal and postnatal care	20% coinsurance	Not Covered	none
	Delivery and all inpatient services	20% coinsurance	Not Covered	none

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Common Medical Event	Service You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you need help recovering or have other	Home health care	20% coinsurance	Not Covered	Limited to 60 visits per year. \$500 penalty for failure to Preauthorize.
special health needs	Rehabilitation services	20% coinsurance	Not Covered	Limited to combined 35 visits per year,
	Habilitation services	20% coinsurance	Not Covered	including Chiropractic.
	Skilled nursing care	20% coinsurance	Not Covered	Limited to 25 days per year. \$500 penalty for failure to Preauthorize.
	Durable medical equipment	20% coinsurance	Not Covered	none
	Hospice service	20% coinsurance	Not Covered	\$500 penalty for failure to Preauthorize.
If your child needs	Eye exam	No Charge	Not Covered	Limited to one visit per calendar year.
dental or eye care	Glasses	No Charge	Not Covered	Frames limited to one pair per calendar year.
	Dental check-up	Not Covered	Not Covered	none

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

• Acupuncture

• Dental Care (Adult)

• Bariatric surgery

• Long-term care

- Private-duty nursing (Only covered for extended care expenses)
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Cosmetic surgery (Only covered for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases. When Medically Necessary.)
- Hearing aids (Limited to 2 per 3 years)

- Infertility treatment (Diagnosis covered but treatment and Invitro not covered)
- of congenital deformities or for conditions resulting Most coverage provided outside the United States. from accidental injuries, scars, tumors or diseases. See www.bcbstx.com
 - Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care (Only covered in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)

Questions: Call 1-877-299-2377 or visit us at http://www.bcbstx.com/coverage/index.html.

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **<u>premium</u>**, which may be significantly higher than the **<u>premium</u>** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-877-299-2377. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Blue Cross and Blue Shield of Texas at 1-877-299-2377 or visit <u>www.bcbstx.com</u>, or contact U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-299-2377.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-299-2377.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-299-2377.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-299-2377.

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

Questions: Call 1-877-299-2377 or visit us at http://www.bcbstx.com/coverage/index.html.

Coverage Examples:

Coverage for: Individual/Family | Plan Type: HMO

About These Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under the plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$1,930
- Patient pays \$5,610

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays:

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Deductibles	\$5,000
Copays	\$0
Coinsurance	\$460
Limits or exclusions	\$150
Total	\$5,610

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$180
- **Patient pays** \$5,220

Sample care costs:

Total	\$5,400
Vaccines, other preventive	\$100
Laboratory tests	\$100
Education	\$300
Office Visits and Procedures	\$700
Medical Equipment and Supplies	\$1,300
Prescriptions	\$2,900

Patient pays:

Deductibles	\$5,000
Copays	\$0
Coinsurance	\$140
Limits or exclusions	\$80
Total	\$5,220

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Coverage Examples:

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Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

➤ <u>No</u>. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

★ No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ <u>Yes</u>. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.